

Data services from EBSCO

Knowledge Base, Resource
Management & Interoperability

Why, what and how

What are data services from EBSCO?

Services and feeds that significantly improve workflows and connect applications



Automate tasks



**Improve accuracy
and access**



**Improve collection
development**

Data Services from EBSCO are powered by **the EBSCO Knowledge Base** to support a suite of applications and services that **support library workflows, power the end-user journey and extend the library into new areas.**

Data services for...

Resource Management

Access to world-class knowledge base. Maintain holdings, usage and cost data related to library collection. Provide partner applications with KB, holdings and resource management services and data.

Auto-population

Reduce librarian workload by automatically updating holdings & cost for library purchases made via Gobi, ECM or EBSCONET.

Harvesting

Keep library catalog up-to-date with MARC updates; automatically keep holdings up-to-date in 3rd party sites like Google Scholar, PubMed, WorldCat and more.

ILS integration

Allow ILS partners to integrate discovery and linking in their solutions. Allow EBSCO's solutions for discovery to integrate with the ILS system providing the real-time display of item availability including actions, hold, cancel, renew, etc.



The EBSCO Knowledge Base

Managing holdings, powering solutions.

The EBSCO Knowledge Base

Central to the information lifecycle



The EBSCO Knowledge Base

Managing holdings, powering solutions.

What global data does it house?

- Title lists
- URLs to content
- Coverage and embargo
- Link configuration
- Bibliographic details
- Classifications
- Title history

3.6 million

unique titles and

12,900

databases and packages

Includes title lists from

6 continents

in more languages than you can imagine!

The EBSCO Knowledge Base

Managing holdings, powering solutions.

What does it manage for libraries?

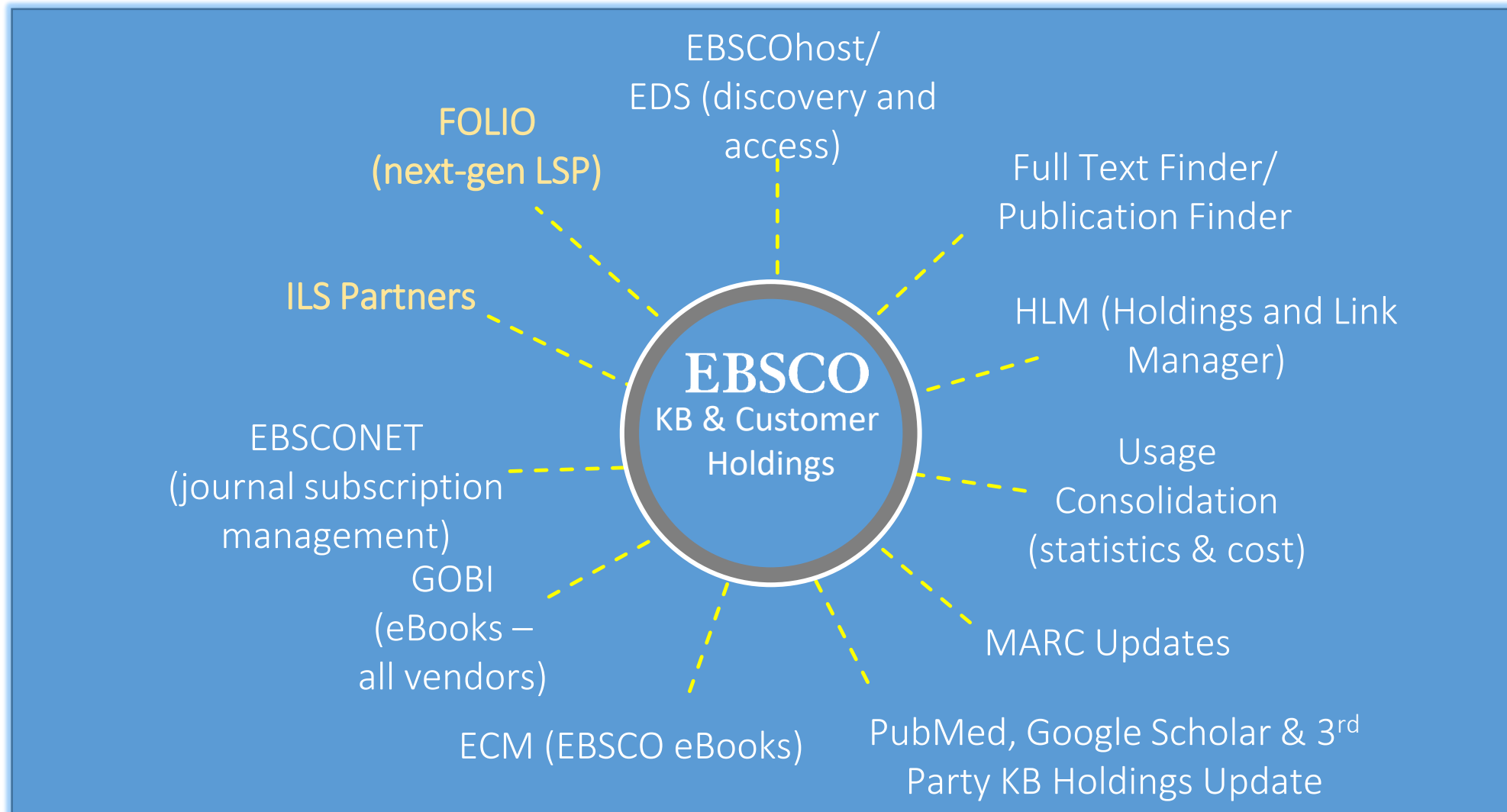
- Holdings, including custom titles and packages
- Proxy configurations
- Notes & icons
- COUNTER statistics
- Cost information
- *Coming Soon:* Contacts, License, administrative details

The EBSCO KB is used by over
7,200 libraries

1+ billion
holdings managed

The EBSCO Knowledge Base

Managing holdings, powering solutions.





The EBSCO Knowledge Base

Powering solutions for EBSCO and our partners

- Selection & ordering
- Discovery & access
- Holdings management
- COUNTER statistics
- Resource Management
- Analytics



- Integrated Library Systems
- ERP
- Analytics
- Linked Online Data
- Authentication
- ...

- Circulation
- Acquisitions
- Resource Management
- ...



- Supporting EBSCO Solutions Suite
- Data loading
- FOLIO implementation, hosting, maintenance & support

- Selection & ordering
- Discovery & access
- Holdings management
- COUNTER statistics
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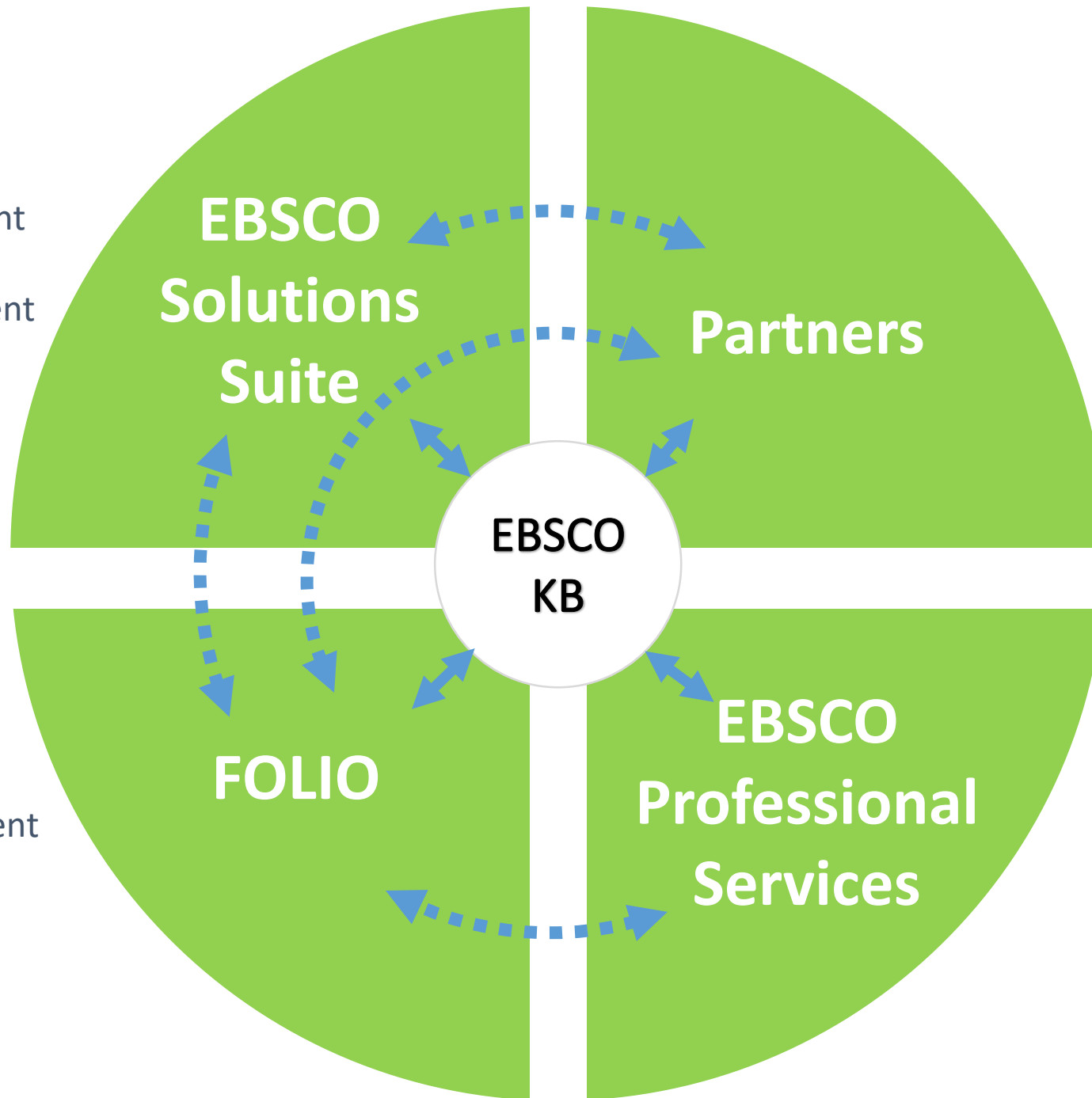


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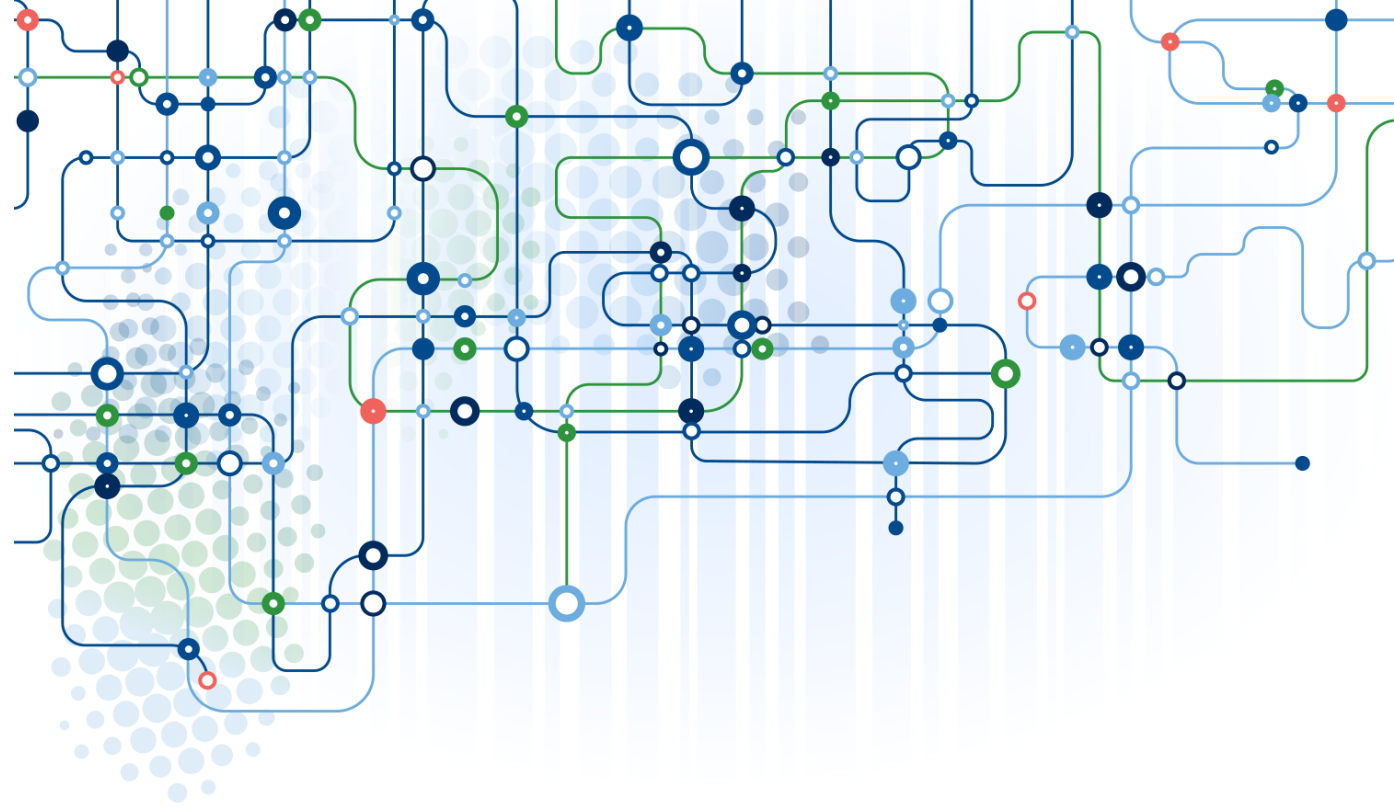
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APIs

Supporting integration and interoperability



EBSCONET, GOBI, ECM

EBSCO KB | Holdings | Resource Mgmt Data

EDS | EBSCOhost | FTF

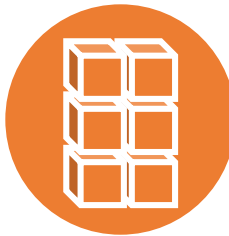
Usage Consolidation

Ordering | Renewals | Claiming

KB | Holdings | Res. Mgmt

Search | Linking | RTAC

Statistics | Analytics



ILS/LSP
ERM
Web Analytics

What are data services from EBSCO?

In real terms, the EBSCO KB and EBSCO services support:

Selection & Acquisitions

- Database, e-journal and eBook selection and acquisitions (EBSCONET, eBook Manager & Gobi)
- Management of book purchases, DDA and PDA via EBSCO eBook Manager and Gobi
- Direct integration of holdings & usages for decision data in work-flow

Holdings & Resource Management

- Global KB services; holdings management; link management
- Usage & cost with contacts, licenses and admin data coming soon
- APIs for integration of data and services with partner systems

Simplified Workflows

- Auto-population of holdings; direct import of cost; direct holdings feeds.
- Holdings managed once and used in multiple discovery and access solutions
- Automatic updates of holdings in Google Scholar, PubMed and in ILS Partner systems

Discovery & Access

- EDS & EBSCOhost with: superior relevance; direct and OpenURL linking.
- Integration with ILS partners for seamless experience
- Use of either EDS or ILS discovery solution as primary discovery service

Assessment & Analytics

- Collection of COUNTER statistics with Usage Consolidation
- Usage, cost and cost-per-use analysis
- Collection analytics and trends